

DHL ACADEMY OF HUMANITARIAN LOGISTICS

PARTICIPANT ELIGIBILITY GUIDELINES



Global GoHelp Team | Bonn | 2026



GOHELP

These guidelines help maintain the Academy's integrity, protect our partnerships, and ensure that the right knowledge reaches the right people



Who is eligible to participate

- 1 Affiliation with an NGO**

Participants must be affiliated with a **recognized non-governmental organization (NGO)** engaged in humanitarian aid, logistics, or disaster preparedness.
(If a local focal point is unavailable, NGO status should be verified directly.)

- 2 Government or Civil Protection Agencies**

Representatives from **government entities or civil protection agencies** may be accepted on a **case-by-case basis**, subject to approval by the DHL Academy coordination team.

- Logistics – Related Responsibilities**
- 3** Participants should have a **professional role in logistics or supply chain functions**, such as warehouse operations, customs clearance, aid distribution, or preparedness coordination.

- Professional Language Proficiency**
- 4** For global sessions, **English proficiency is required** to ensure full participation and understanding.
For **regional sessions**, additional language support may be provided - for example, **Spanish for Latin America**, or **French for parts of Africa** - based on training availability and target audience.

- Access & Technical Requirements (Online Sessions Only)**
- 5** Participants must have:
 - **Reliable internet access**
 - **Ability to join via Microsoft Teams**
 - A **professional email address** associated with their organization (no Gmail, Yahoo, etc.)

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Who is not eligible to participate



Individuals using personal email accounts



Employees of private sector or for-profit companies



Participants with no direct connection or their tasks have no relevancy to logistics, supply chain, or humanitarian preparedness roles

To maintain the integrity and effectiveness of our training programs while adhering to DHL Group's humanitarian engagement standards, all participants are required to fulfill the eligibility criteria outlined above.

Requests for exceptions will be considered by the GoHelp Team on a case-by-case basis. The final decision regarding participant admission to the DHL Academy of Humanitarian Logistics rests solely with the DHL Group GoHelp Team.